REQUEST FOR PROPOSAL

PUBLIC SAFETY SOFTWARE SYSTEM

Proposal # 202201VCSORFP - Addendum - A

Answers to submitted questions as of 2/3/2022

Q1: Given the scope of this project, and in order to provide the VCSO Project Team with the most comprehensive and meaningful response possible, we respectfully request a 30-day extension to the published 2/24/22 due date.

A1: I spoke with the members of the evaluation committee and we will not extend the RFP deadline at this time.

Q2: Will the County allow for proposals to be submitted electronically? The intent of this request is to facilitate the agency's evaluation using digital files.

A2: We will require a sealed bid to be opened and recorded publicly on Thursday, February 24, 2022.

Q3: RFP p. 2, Section 2.1; RFP p. 12, Section 6, bullets 5 and 6: Exhibit A

- To clarify, does VCSO dispatch for Fire? The Agency Department Data in RFP Section 2.1 states that zero (0) Fire agencies are dispatched. However, Fire dispatching is referenced a several times in Exhibit A (Technical Requirements).

A3: The Sheriff's Office does not dispatch for Fire or EMS, the Technical Requirements were original developed for a multi-juris system in cooperation with the Victoria Police Department. At this time we will only be selecting a system for the Sheriff's Office only. If you system can handle a multi-juris environment it would be beneficial to describe your multi-juris capabilities in your response.

Q4 : RFP p. 2, Section 2.1 : RFP p. 12, Section 6, bullets 5 and 6

- To what extent will Fire and EMS use the system? Is it expected that FRMS or EPCR are part of the bid?

A3: Please see the response from your previous question.

Q4 : RFP p. 6, Section 4.4, Item d

- To confirm, is the Public Opening of Request for Proposals (Thu., 2/24) also the proposal deadline?

A4: Yes – Thursday, February 24, 2022 is the response deadline

Q5: RFP p. 11, Section 5.3.1, paragraph 3

- The RFP states that System technical specifications will be distributed to all interested vendors. Will Victoria County SO provide this information for evaluation as we prepare a response?

A5: Exhibit A details the specifications/functionality that we hope to procure.

Q6 : RFP p. 12, Section 6, bullet 1 ; RFP p. 13, Section 7.6 ; RFP p. 17, Signature Page

- The RFP references System (or Specification) / General Requirements in several locations. Page 13 (Section 7.6) mentions an Attachment B pages 20-55, specifically. However, an Attachment B has not been located. To clarify, should we refer to Exhibit A, page 3, "Records Management General Requirements," in particular – or just Exhibit A as a whole?

A6: Exhibits A, B and C were merged into one single Exhibit A

Q7: Whether companies from Outside USA can apply for this? (like,from India or Canada)

A7: NON-USA based companies may submit a response. However, ALL personnel that work on the project must have CJIIS approved security clearances.

Q8: Whether we need to come over there for meetings?

A8: The scope of work involved with this project will require some on-site personnel.

Q9: Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)

A9: The scope of work involved with this project will require some on-site personnel.

Q10: Can we submit the proposals via email?

A10: NO electronic submissions will be accepted.

Q11: Concerning licensing of the software platform, does VCSO prefer a perpetual or subscription model?

- The Perpetual model is a traditional purchase of the software with an annual support fee. Typically, there is a large upfront investment that is treated as a capital expenditure (Capex) with an annual support cost that is a percentage of the purchase.
- Subscription model is a lease of the software. The County would pay for the implementation services (configuration, business process review, training, data conversion and "go live" support) during the first year. Once VCSO's system is live, the agency would be invoiced for the initial year of the Subscription. The annual Subscription fee includes the software, the server hardware and all support/maintenance cost for that year. The Subscription contract length is for 5 years. After 5 years, the agency/County can extend the length of the Subscription annually or they can cancel with notice. The accounting treatment for a Subscription is an operating expense (Opex).

A11: The VCSO prefers a traditional purchase model.

Q12: How many civilian Records Management users are there?

A12: five (5)

Q13: The RFP states VCSO has four (4) full dispatch stations. Are these used full-time, or are there two (2) full-time and the other two (2) used as backup?

A13: There are three (3) full-time, one (1) reserve, and one (1) Administration CAD stations. Additionally our current systems provides two (2) CAD-Reporting Stations that provide view only access to CAD records.

Q14: Please confirm the number of full-time dispatchers and many backup/supervisor CAD users are at VCSO.

A14: Full-time Dispatch eight (8), Supervisor users three (3), View only seven (7)

Q15: Will VCSO please provide Attachment A in its original format (Word, Excel, etc.) to make the requirements easier to complete?

A15: YES

Q16: In the RFP, section 7.6 Response to Specifications states "Vendors shall submit answers to each feature on Attachment B, System/General requirements," but an Attachment B was not provided. Is this section instead referring to Attachment A?

A16: Exhibits A, B and C were merged into one single Exhibit A

Q17: Concerning VCSO's desire to migrate data from the current platforms, will VCSO please provide the following information:

- Name of the Platform(s).

  A17a: All Southern Software and Tyler Odyssey Jail databases are MSSQL

- From the RFP, vendors understand that the VCSO desires to migrate the following: police incident information, name files, citation and arrest files, booking information, and property room information. Is this information currently held in VCSO's Records Management system? If not, please identify the other modules.

  A17b: This information is currently included within the Southern Software databases.

- Regarding VCSO's databases:

  What is the database and version each platform is running on currently?

  A17c: Southern Software data – SQL Server 14.0.1000.169

  What is the database size (GB) of each platform?

  A17d: Southern Software
        CAD – 66 GB
        Mobile - 1.8 GB
        RMS – 31 GB
        JMS – 63.5 GB

  What is the attachment database size (GB) for each platform?

  A17e: RMS-JMS: 487 GB

  Can you generate a backup of the data?

  A17f: Not at this time

A17: VCSO will require a complete data conversion from Southern Software and Tyler Technologies Odyssey Jail. Please include in your response your experience in completing data conversions from both platforms as well as references. Additionally in your response include your methodology regarding data conversions including what level of participation from the County will be required/desired.

Q18: Concerning the need to integrate the Tyler Odyssey Court platform, please provide the following information:

Direction of the interface (one-way, two-way, etc.).

A18a: two-way

What data fields/content needs to be pushed to Tyler, if applicable.

A18b: When an individual is arrested the information typically included in the Texas DPS CR-43 and CR-44 must be pushed to Odyssey Courts; that information includes but is not limited to; Name Data, Agency Data and Offense Data

What data fields/content needs to be sent back from Tyler, if applicable.

A18c: The following types of information should be pushed from Odyssey Courts to Jail records, Court Scheduling data, disposition data, bonds, warrants etc…

A18: VCSO will require an interface from Jail Management to Tyler Odyssey Courts. Please include in your response your experience and methodology in completing this requirement with references.

Q19: Please provide total numbers for each of the following:

Jail users

CAD backup/supervisory seats

Mobile units

A19: There are 203 full time employees at the VCSO all these users currently have some level of access to RMS and Jail, additionally there are ~100 view only users for both products throughout the county. The other requested information can be found in the RFP and from other responses

Q20: Regarding data conversion, please specify what data the County would like to have converted:

CAD records (calls for service, unit dispatch history)

RMS records (incident/case reports, property/evidence, warrants, citations)

JMS records (jail bookings)

Civil records (garnishments, seizures, subpoenas)

Administration records (equipment, inventory, fleet management, K9)

Personnel records (training, certifications, commendations)

Document Management System (DMS)

Any other data not listed above

A20: Yes, to these listed items, please see answer A17 for more detail